

South Australian Medical Education and Training Cancellation of Training and Refund Terms

The terms of this document apply to participants attending any of South Australian Medical Education and Training (SA MET) sessions which incur a fee for service.

Confirmation of acceptance to training will only be provided once full payment of the training fee has been received.

Cancellation:

- Cancellations received more than 7 working days prior to the commencement of the training will receive full refund of charged fees.
- Cancellations received less than 7 working days prior to the commencement of the training will incur the full fee. No refund will be provided.
- Cancellations are to be provided in writing by email to HealthSAMET@sa.gov.au

Substitution of another participant in a training program:

- Substitutions may be made up to 24 hours prior to the commencement of the course by calling SA MET on 8226 5913.
- SA MET will not provide a refund to the original participant.

No shows:

- Enrolees who do not attend the training will not receive a refund. Should the enrolee not attend the training due to illness, they may provide a doctor's certificate and either seek a refund or be transferred to another training date.

Courses cancelled by SA MET

- Should SA MET cancel a training session, all enrolees will be notified and offered a refund or a transfer to another training date.