

# 2016 Accreditation Survey Evaluation Report



## Introduction

This evaluation investigated short-term quality indicators for the SA MET Health Advisory Council Accreditation process for intern and PGY2+ posts, which has been in place since 2014.

The evaluation reviewed accreditation processes that have taken place over the last calendar year:

- Modbury and Lyell McEwin Hospitals, May 2016
- Southern Adelaide Local Health Network, August 2016
- Calvary Wakefield Hospital, September 2016
- Women and Children's Health Network, October 2016
- The Adelaide Prevocational Psychiatry Program, November 2016

## Method

Feedback was requested from 15 staff members from Local Health Networks (LHNs) involved in coordinating accreditation processes, and 15 accreditation team members who visited the sites. Data was collected via online survey and analysed.

## Results

- Nine team members and six LHN staff provided feedback through the survey.
- Preparation for the visit and developing the report after the visit represents a significant time investment for team members, presumably this is unpaid.
- LHN staff find the standards hard to apply to practical settings, particularly in the areas of governance and evaluation and monitoring.
- The majority of respondents find SA MET support meets all their information needs.
- All team members felt their contribution to the process was valued and their voice was heard.
- Most LHN staff report the accreditation report has led to constructive discussions and the provisos to accreditation will be useful advocacy tools.

## Discussion

The findings of this evaluation show that while some aspects of the accreditation process are functional with no concerns, other areas could be strengthened. There is scope to raise understanding about the application of the standards to the practical setting amongst LHN staff. It would also be useful to explore how to better support / recognise the significant hours of work that team members contribute before and after a site visit.

## Appendix: Survey Data

Jessica Kandulu | Project Officer | Education and Accreditation  
SOUTH AUSTRALIAN MEDICAL EDUCATION AND TRAINING  
Phone: (08) 8226 7231 Email: [healthsametaccreditation@sa.gov.au](mailto:healthsametaccreditation@sa.gov.au)

## Appendix: Survey Data

### Preparing for the Visit

- Five (5 / 9) team members spent over 3 hours reviewing the documents before the visit.

#### Team Members

*'There was substantial material to absorb prior to visit. Pre team meeting helped clarify priorities.'*

*'Well organised by SAMET team. Paperwork sent out in a timely manner.'*

*'I found the summaries provided on JMO and supervisor responses particularly useful'*

#### LHN staff

*'Provision of standardised paperwork was very useful, although some forms 'crashed' on editing'*

*'It was a smooth process given that we have all documentation to support our submission.'*

*'Process reasonably straightforward.'*

*'The team worked well preparing and chasing the documentation which meant that my load was manageable as I only had to write a few reports and edit others.'*

*'Early high level guidance would have been helpful.'*

### The Visit Program

- Eight (8 / 9) team members felt the visit provided sufficient time for discussions.

#### Team Members

*'More time could have been useful- particularly to discuss with 2nd team more'*

*'This was a new site and there was a lot to discuss so we could have talked for longer but I think the time was adequate.'*

*'Very well structured'*

### Support by SA MET Unit

- Eight (8 / 8) team members felt supported by SA MET Unit in all their information needs.
- Three (3 / 6) LHN staff felt supported by SA MET unit in all their information needs

#### Team Members

*'Incredibly helpful and supportive throughout the whole process'*

#### LHN staff

*'Appreciated single point of contact'*

*'Jess & Reece were excellent in their knowledge & support. Always replied to questions in a timely manner. Awesome team.'*

*'Good support from SA MET staff - help readily available and appreciated.'*

## Ease of applying the accreditation standards to practical settings

How easy is it to apply the standard of **governance** to a practical setting?

very hard < neutral > very easy



How easy is it to apply the standard of **Monitoring, Evaluation and Continuous Improvement** to a practical setting?

very hard < neutral > very easy



How easy is it to apply the standard of **Education, Training, Clinical Experience** to a practical setting?

very hard < neutral > very easy



How easy is it to apply the standard of **Supervision** to a practical setting?

very hard < neutral > very easy



How easy is it to apply the standard of **Assessment** to a practical setting?

very hard < neutral > very easy



How easy is it to apply the standard of **TMO Welfare** to a practical setting?

very hard < neutral > very easy



## Report writing

- Three (3 / 8) team members spent over three hours developing the report. Six (6/8) team members spent between 1-2 hours developing the report.

## Satisfaction with contribution

- All (8/8) team members felt their contribution to the process was valued and their voice was heard

Team Members reported the reason the participate in teams is:

*'to contribute to the process of ensuring rotations are safe and valuable to TMOs'*

*'make a direct impact on quality JMO training in SA'*

## Utility of Accreditation Reports

- Four (4 / 6) LHN staff agree that the accreditation report has led to constructive discussions

LHN staff

*'Improvements implemented as result of discussion following report'*

*'Report was very helpful, but not to result in accreditation this year'*

## Utility of Accreditation Provisos

- Four (4/6) LHN staff agree that accreditation provisos will be useful tools to advocate for improvements for TMOs.