

# Local Health Network Accreditation Report



## Whyalla Hospital and Health Service Country Health SA Local Health Network

### Accreditation Report Details

Date of Visit:	28 June, 2017
Team Leaders:	A/Prof Solomon Yu
Team Members:	Dr Liza Phillips Dr Isuru Sirisinghe
SA MET Ex-Officio:	Ms Stacey Holst

Date approved by SA MET Health Advisory Council:	23 August, 2017
Expiry Date:	August 2018

### Accreditation Decision

<input type="checkbox"/> 4 years with                      provisos
<input type="checkbox"/> 2 years with                      provisos
<input checked="" type="checkbox"/> 1 year with 14 provisos
<input type="checkbox"/> Not approved

# Executive Summary

The Whyalla Hospital and Health Service (WHHS) is accredited for two PGY2+ posts, one in General Surgery/Orthopaedics and one in General Medicine. A third PGY2+ post was previously accredited in Obstetrics and Gynaecology/Paediatrics however; this post was not filled in 2016 and 2017 and is no longer required by WHHS.

WHHS consultants provide excellent one-on-one supervision to Trainee Medical Officers (TMOs) during theatre, clinics, ward based duties and on call clinical experiences. The consultants are very committed to teaching and supporting TMOs at the hospital and demonstrate a commitment to work above and beyond their clinical duties, whilst maintaining their involvement in teaching and training.

TMOs noted that the surgical rotation is one of the best rotations they have experienced, primarily due to the range and quality of consultants available to learn from. The surgical rotation provides a broad clinical experience, capacity to use a range of skills and good access theatre. While higher acuity patients are sent to the Queen Elizabeth Hospital (TQEH) and the Royal Adelaide Hospital (RAH), WHHS provides TMOs with great exposure to general surgery, general medicine and emergency medicine.

It is noted however, that the general surgery/orthopaedic rotation is very busy and at times there are competing priorities by the different units. Whilst consultants work closely together to prioritise responsibilities, the general surgery consultant noted that at times it was difficult to arrange a training session as the TMO had a responsibility to assist the hospital with orthopaedics and other requests which conflicted with the time available in surgery.

TMOs receive regular exposure to outpatient clinics, during which they are well supervised, and also a great opportunity for teaching via case review. WHHS encourage TMOs to attend the regular combined medicine and surgery grand rounds and scenario based journal clubs. Although it is intended to be protected time, TMOs are not always able to attend the training sessions due to workload or emergency patient presentation.

All TMOs are provided with a sufficient verbal orientation at the commencement of their time at WHHS and at the start of each rotation with consultants clearly setting out the responsibilities and expectations of both parties. TMOs indicated that whilst orientation was generally sufficient a formal orientation booklet was not provided and a handover from the previous TMO would be very beneficial.

Due to the small size of the TMO program at WHHS the Director of Medical Services (DMS), Director of Clinical Training (DCT) and term supervisors currently make decisions on an ad-hoc basis in relation to training and education, TMO support, underperforming TMOs, assessment, evaluation and supervision of TMOs.

WHHS have processes in place to ensure that TMOs are routinely given the opportunity to evaluate their terms and have regular interviews with their Term supervisors to give and receive feedback. Consultants reported that they do not receive the mid and end of term TMO evaluation feedback.

WHHS adhere to Country Health SA Local Health Network (CHSALHN) policies and procedures to ensure that TMOs are not working outside of their scope of practice. However, concerns were raised regarding two situations where TMOs were required to work outside of their scope of practice without adequate supervision. These concerns are discussed in detail within the Report.

This accreditation report outlines the strengths and areas for development in the TMO program at WHHS.