

# 2018 ACCREDITATION TEAM EVALUATION SURVEY REPORT

## Accreditation Visits from March to November 2018

Accreditation teams were appointed to undertake accreditation visits for CALHN, Whyalla Hospital & Health Service and specific unit visits for SALHN, CHSALHN and NALHN.

The SA MET Unit asked all team members to evaluate the accreditation process for continuous improvement.

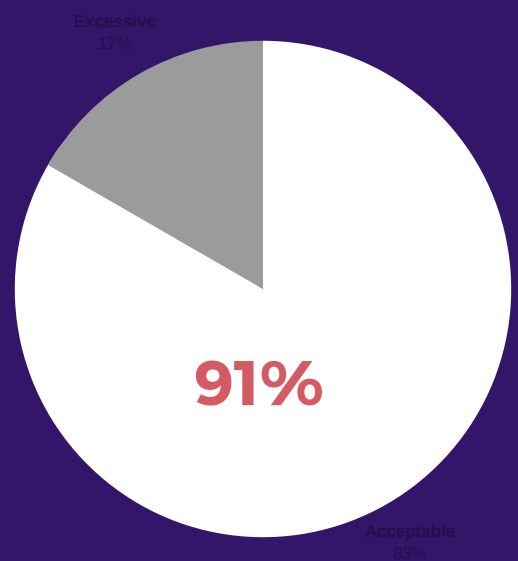
## EVALUATION RESULTS

Thank you to the 11 (11/18) Accreditation Team Members who responded to the survey

On average it took members 6 hours to prepare for the visit

100% agreed team member opinions were heard as part of the process

81% agreed the visit schedule gave the teams adequate opportunity to interview LHN staff



91% of team members agreed the workload of the visit was acceptable

## MOST TIME CONSUMING TASKS

# 1

Pre-visit preparation (reading the LHN evidence)

# 2

Reviewing the first draft of the Accreditation Report

# 3

Understanding/ applying the standards

# THANK YOU FOR YOUR FEEDBACK

## FROM YOUR FEEDBACK THE SA MET UNIT HEARD



More time is required for team members to discuss and prepare the Accreditation Report.



Accreditation visits for larger Local Health Networks may require more time allocated within the visit schedule for the team to have more detailed discussions with trainee medical officers.



Further education may be required with new team members to help them to understand and apply the Accreditation Standards as part of the accreditation process.



Accreditation Team members were 100% happy with the service and support provided by the SA MET Unit's Accreditation Team.



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