

2019 ACCREDITATION TEAM EVALUATION SURVEY REPORT

Accreditation Visits from June to August 2019

Accreditation teams were appointed to undertake accreditation visits for CALHN, NALHN, Whyalla Hospital & Health Service and Hawkins Medical Clinic.

The SA MET Unit asked all team members to evaluate the accreditation process for continuous improvement.

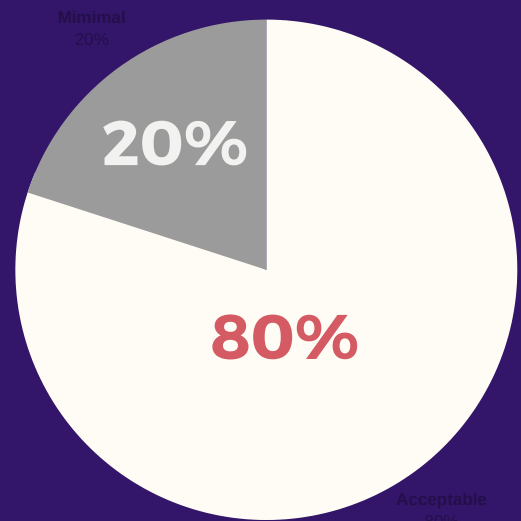
EVALUATION RESULTS

Thank you to the 10 Accreditation Team Members who responded to the survey

100% felt SA MET staff provided timely, appropriate support and advice

100% agreed team member opinions were heard as part of the process

100% felt SA MET staff provided all the information needed to prepare for the visit



80% of team members agreed the workload of the visit was acceptable, whilst 20% thought it was minimal

MOST TIME CONSUMING TASKS

1

Pre-visit preparation (reading the LHN evidence)

2

Understanding and applying the standards

3

Reviewing the first draft of the Accreditation Report

THANK YOU FOR YOUR FEEDBACK

FROM YOUR FEEDBACK THE SA MET UNIT HEARD



Creating a focus group environment rather than individual interviews could save time, lead to productive discussions by eliminating repetitive responses and encourage TMOs to share similar experiences they have encountered.



Input from team leaders in determining the schedule could be very beneficial.



Spending more time interviewing TMOs and less time with Senior Medical Staff may be better use of time.

To separate PGY1 and PGY2+ interviews.



Separate TMOs who are in the same rotation, as it was felt their freedom of input may have been limited.



Accreditation Team members were 100% happy with the service and support provided by the SA MET Unit's Accreditation Team.



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