

2021 Accreditation Survey Results From LHNs, DCTs & MEOs

The survey investigated the quality and timeliness of service the Education and Accreditation team provided to the Local Health Networks in 2021, with respect to advice and support provided throughout the year on various accreditation functions and the extent of support provided before, during and after accreditation visits. The survey also allowed opportunity for suggestions.

Accreditation Visit Processes

100% of respondents found
the ease of process
moderate

25% of the respondents
found the workload
involved excessive



Top 3 Most Time Consuming Accreditation Functions

1. Collating the submission documents
2. Creating the site visit program
3. Creating and updating term descriptions

Most Common Reason for Contacting SA MET Unit

75% of respondents indicated
clarifying proviso responses
was the most common
reason

General Accreditation Processes

100% found the
processes easy



Accreditation Visit Teams

75% of respondents
indicated the
visit teams and SA MET
Unit staff acted
professionally and
provided timely,
appropriate
support and advice

Individual Comments:

"Consider linking recommendations in the report to standard/criterion".

"Minor recommendations could have been addressed at the visit".

"SA MET's report checking process requires review".

"Thank you SA MET for your assistance in our accreditation visit I would have been lost without you".

Suggestions from LHNs

- Note in the report which standard/criterion recommendations apply to
- Review process for factual checking of visit reports
- When accrediting rural sites include rural representation on the visit