Local Health Network Accreditation Report



Eyre and Far North Local Health Network

Accreditation Report Details

Date of Visit:	21 September 2022
Team Leader:	Dr Solomon Yu
Team Members:	Mrs Natalie Michael Dr Daniel Sansome
SA MET Ex-Officio:	Mr David Neilson Mr Dzenan Imamovic

Date approved by SA MET Health Advisory Council:	14 December 2022
Expiry Date:	31 December 2023

Accreditation Decision

1 year with 13 provisos

Executive Summary

The Eyre and Far North Local Health Network (EFNLHN) aim to deliver a supported and structured education and training program that matches to the core competencies of the Rural Generalist Program and enables rural generalists to complete their training requirements with EFNLHN from start to finish. The Chief Executive Officer (CEO) is responsible to ensure prevocational medical training is provided and adequate resources are available to meet the *Medical Education and Training Strategic Plan*.

EFNLHN has an organisation structure in place to support the Education and Training Program. The EFNLHN Medical Education Unit (MEU) is responsible for coordinating the program and is adequately resourced with a Director of Clinical Training (DCT) at 0.5 FTE, a Medical Education Officer (MEO) at 1.0 FTE and a Medical Administration Officer at 1.0 FTE. At the time of the accreditation visit, a recruitment process was underway to appoint an MEO.

The EFNLHN Medical Education and Training Committee (METC) will oversee all aspects of the Trainee Medical Officer (TMO) education and training Program. This includes oversight of the MEU and responsibility for monitoring and determining changes required to the program based on a program of continuous improvement.

The MEU demonstrated a commitment towards monitoring, evaluation and continuous improvement of the training program. TMOs and Term Supervisors will have the opportunity to provide feedback via an online form after each term. The MEU will collate feedback and prepare a de-identified report to the METC with recommendations for improvement.

In addition to unit-based teaching, the EFNLHN will provide hospital based educational sessions on a weekly basis which will be facilitated by the MEU on Thursday afternoons for a two-hour period and are designated protected time for all TMOs both onsite and remote locations. TMOs undertaking a remote rotation will have access to the education sessions via MS Teams on laptops provided by the LHN. Many of the terms currently provide structured education and training to medical students and registrars with the plan to involve PGY2+s into this training. All Term Supervisors understood they are required to set aside protected time for teaching.

It is expected clinical experience and exposure within terms offered by EFNLHN will be appropriate. TMOs will be provided with practical experience in obstetrics, anaesthetics, emergency medicine, internal medicine, Aboriginal health and general practice. The EFNLHN provided Term Descriptions for all terms and these were considered appropriate. However, some Term Descriptions require finalising input from the Term Supervisor.

All TMOs commencing with EFNLHN will receive a full-week orientation on commencement including BLS training. Unit specific orientation to each site is included in the initial hospital orientation program, including information to TMOs regarding the experiences available on all terms. Term Supervisors reported that TMOs would be provided unit-based orientation in addition to the hospital wide orientation.

The EFNLHN expect a high level of supervision which is set out within the Term Supervisor Guide. Most Term Supervisors described the supervision of PGY2+s as adequate, however supervision for the Yadu Health Aboriginal Corporation rotation was unclear, particularly when travelling to remote locations outside of Ceduna. The accreditation team were concerned that TMOs may not be supervised at all times appropriate to their experience and responsibilities and thus did not recommend approval of accreditation for this specific term, until supervision and TMO welfare concerns are addressed.

Whilst some Term Supervisors were aware of their responsibilities as a supervisor, many were unaware of additional requirements of a Term Supervisor, and therefore it is recommended that EFLHN provide supervisor training to all Term Supervisors, including providing information on the formal process for undertaking midterm and end-of-term assessments.

The MEU and Term Supervisors demonstrated a commitment towards providing high quality patient care, safety and workforce wellbeing. TMOs will be made aware of welfare support services available to them during orientation, including the TMO Safety and Wellbeing Fact Sheet which contains information about accessing the EAP, staff wellbeing initiatives, fatigue prevention and remote or isolated work safety.