

# Local Health Network Accreditation Report

## Northern Adelaide Local Health Network Lyell McEwin and Modbury Hospitals

### Accreditation Report Details

<b>Date of Visit:</b>	<b>17 and 18 August 2022</b>
<b>Date approved by SA MET Health Advisory Council:</b>	<b>14 December 2022</b>
<b>Expiry Date:</b>	<b>31 December 2026</b>
<b>Team Leaders:</b>	<b>Dr JC Lee Dr Matthew Scholar</b>
<b>Team Members:</b>	<b>Dr Adam Overweel Ms Stacey McPherson Dr Sean Jolly Ms Sandra Crockett</b>
<b>SA MET Ex-Officio:</b>	<b>Mr Dzenan Imamovic Ms Pagonitsa Mavromoustakis</b>

### Accreditation Decision

4 Years with 13 provisos

## Executive Summary

The Northern Adelaide Local Health Network (NALHN) is committed to the provision of high-quality education, training, assessment and support of their Trainee Medical Officers (TMO). The Chief Executive Officer (CEO) has overall accountability for prevocational medical training and supports teaching and training for TMOs through the provision of appropriate resources.

NALHN's Postgraduate Medical Education Unit (PMEU) Action Plan 2022-2025 outlines the direction and mission for the Local Health Network (LHN) which includes the vision to ensure their community has the best possible health and wellbeing outcomes throughout their life and commitment towards the three domains of learning culture, innovation and collaboration and workforce agility.

NALHN has an organisation structure in place to support the Education and Training Program (ETP). The PMEU is responsible for coordinating the ETP and includes a Director of Clinical Training (DCT), Medical Education Officers (MEO), Medical Education Registrars (MER), a Medical Education Consultant and administrative staff. The PMEU have worked collaboratively with the Trainee Medical Officer Unit (TMOU) and have been part of a recent restructure to form the Medical Services Directorate. Some concerns were raised regarding the staffing levels of the PMEU given the continuous increase of TMOs within NALHN.

The NALHN Medical Training Committee (MTC) consists of a core group of engaged clinicians representing each division, providing strategic leadership to the NALHN ETP and activities.

The PMEU demonstrated a comprehensive evaluation process for monitoring, evaluating and continuously improving TMO education and training. TMOs have the opportunity to provide feedback through a comprehensive term evaluation process. At the completion of each term, the PMEU gather anonymous feedback from TMOs regarding the quality of the educational and clinical experiences via an online evaluation form.

Despite increased restrictions to providing education sessions due to the COVID-19 pandemic, the NALHN PMEU have remained committed to providing teaching in remote and socially distanced formats. NALHN have ensured that all education sessions are live streamed to all sites including the regional terms as well as recording sessions to make them available for viewing anytime by TMOs.

Overall TMOs indicated that the clinical experience and exposure within the terms offered by NALHN were considered highly valuable and extended their skills and knowledge. NALHN demonstrated a broad range of hospital wide and unit specific educational activities such as clinical meetings, journal club presentations, workshops, tutorials and simulations. Some TMOs expressed concerns that they were unable to attend educational opportunities due to workload pressures.

In the majority of terms, TMOs are well supervised at a level appropriate to their responsibilities and experiences and were able to escalate concerns easily. There were serious concerns regarding the level of clinical supervision for the High Dependency Unit at Modbury Hospital (MH)

The PMEU demonstrated active and regular communication with TMOs on the importance to coordinate their own assessment and seek feedback from Term Supervisors. TMOs provided mixed feedback regarding undertaking a valid and reliable formative mid-term and end-of-term assessment.

TMO welfare is a high priority of the PMEU in providing TMOs with a supportive and guided education and training experience. TMOs repeatedly expressed how supportive and approachable the PMEU are and how comfortable they feel in escalating concerns. Generally, the duties and supervision of TMOs at NALHN are consistent and promote the delivery of high quality and safe-patient care. However, high workloads were experienced by TMOs across a number of terms that was exacerbated by unexpected staff leave. NALHN are aware of the concerns pertaining to the excessive workload and the overarching problem that needs to be rectified.